DIMS

Software Suite

Treatment Court Case Management System

Lab Management System

Medication Assisted Treatment

Recovery Management

Pre-Trial & Misdemeanor Probation

Participant App

Coordinator App

Remote Breathalyzer App

DIMS is a better way of working together to **bring justice reform**

DIMS is designed

by justice professionals

for today's **treatment courts,**

pre-trial coordination, and **lab management.**

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Contents
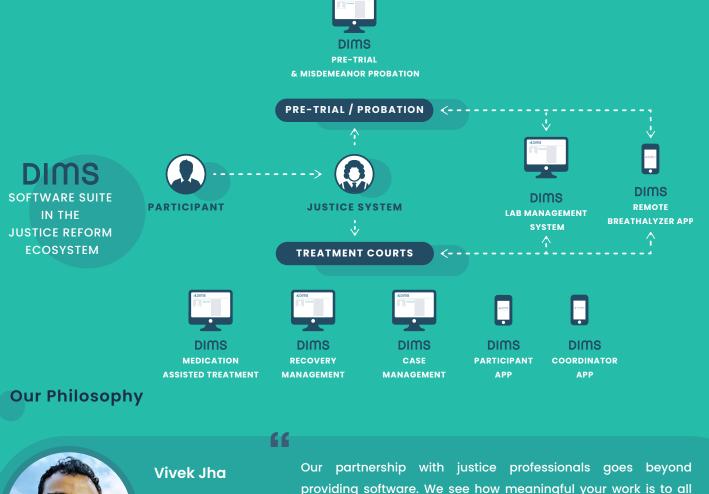
About DIMS

From superior functionality to features that don't exist on any other platform, the DIMS software suite is an **all-in-one solution**.
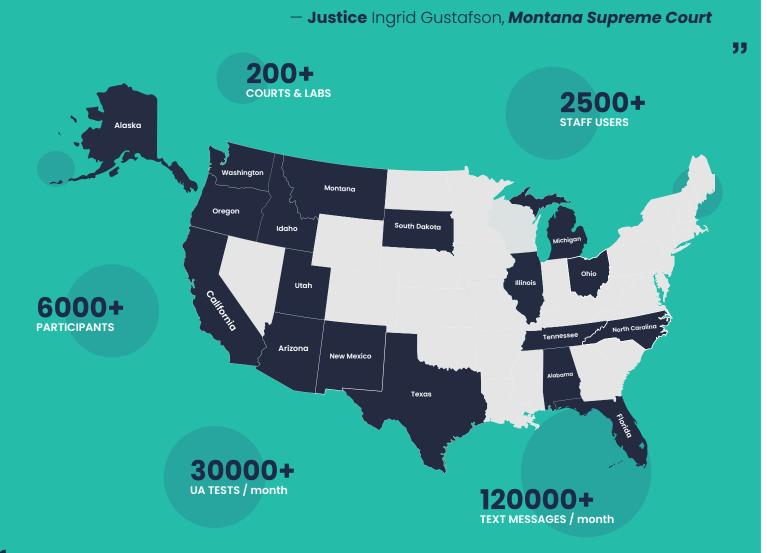
We began our journey with the treatment court community because we knew we could provide a superior product at a more accessible price, leaving no court without support. We stay tuned into the courts and the changes being made at a national level. Our system remains customizable and adaptable—making sure meaningful change reaches you and your court team.

DIMS
PRE-TRIAL
& MISDEMEANOR PROBATION

PRE-TRIAL / PROBATION

DIMS
SOFTWARE SUITE
IN THE
JUSTICE REFORM
ECOSYSTEM

PARTICIPANT

JUSTICE SYSTEM

DIMS
LAB MANAGEMENT
SYSTEM

DIMS
REMOTE
BREATHALYZER APP

TREATMENT COURTS

DIMS
MEDICATION
ASSISTED TREATMENT

DIMS
RECOVERY
MANAGEMENT

DIMS
CASE
MANAGEMENT

DIMS
PARTICIPANT
APP

DIMS
COORDINATOR
APP

Our Philosophy

Vivek Jha

Managing Director

DIMS

" Our partnership with justice professionals goes beyond providing software. We see how meaningful your work is to all of our communities, and we're committed to helping you track, measure, and communicate your efforts. Our team of experts will always support you. "

"

I am beyond pleased with the DIMS software suite. It is far superior to other data management systems we've used in the past. DIMS streamlines our day-to-day court operations and allows us to quickly and easily monitor success metrics for all of our drug courts statewide. Plus, their customer support has been second to none.

— **Justice** Ingrid Gustafson, *Montana Supreme Court*

"

200+
COURTS & LABS

2500+
STAFF USERS

6000+
PARTICIPANTS

Alaska

Washington

Oregon

Idaho

Montana

South Dakota

Michigan

California

Utah

Illinois

Ohio

Arizona

New Mexico

Tennessee

North Carolina

Texas

Alabama

Florida

30000+
UA TESTS / month

120000+
TEXT MESSAGES / month

"

I have been using DIMS for over two years. It's user friendly; the technical support team is fantastic, always returning our calls promptly, and because it's digital, multiple community partners have easy access to much-needed information.

— Layla Eichler, **Coordinator, *1st Judicial Adult Drug Court, Helena, Montana***

"

Case Management System

Treatment Court Case Management made **simple**, **secure** and **collaborative**

you could show up to team meetings and already know the status of your participants before you arrive

you had real-time participant information at your fingertips

you could send tasks to participants on-the-go and receive verification for seamless appointment tracking

Imagine if . .

your participants missed fewer days of treatment and missed fewer check-ins
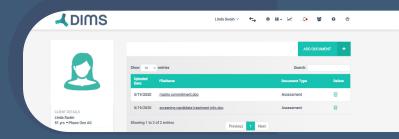
staffing reports had up-to-date information at all times so that you could focus on addressing behaviors instead of reporting behaviors

you had less email back and forth between your team and participants
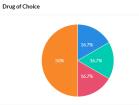
Features

Document Management

All participant documents online in one place. Access securely from anywhere.

Robust Analytics & Reporting

We monitor 130 data points between induction and discharge to provide comprehensive, reliable court performance metrics.

Task Management

Send tasks, appointment notifications, and reminders. Plus, you can require check-ins with photos and geo-tagging.

Phase Review

Set phase goals and monitor progress. Track and manage days in phases and easily promote upon completion of those phase goals.

"

We use DIMS software for all three of our Specialty Courts and have found it to be the best on the market. Having all of our information instantly available on a web-based platform, easily accessible to all treatment team providers and updated in real-time has been especially useful.

— Amy, McLennan County, *Texas Specialty Courts* (Veterans' Treatment Court, Mental Health Court, DWI/Drug Court)

"

MAT

Medication Assisted Treatment is an evidence-based approach to treating substance abuse disorders

Our fully integrated MAT feature doesn't exist on any other platform and saves our customers hours of time.

Give your court a place to seamlessly track your patient's MAT activity. This Module allows your court and physicians to collaborate on your patient's treatment and medication administration.

Track consultations, visits, medication, and method of administration

Allow the physician access to the Participant App to send notifications

Eliminate time-consuming back and forth over phone and email to coordinate care

"
Medication-Assisted Treatment (MAT) has been found to reduce morbidity and mortality, decrease overdose deaths, reduce transmission of infectious disease, increase treatment retention, improve social functioning, and reduce criminal activity.

— Dr. William Reiter, **MD, FACP,** *Reiter Foundation*

Recovery Management

Within the first 12 months of discharge, **64% of graduates will relapse**

The most vulnerable time for participants can be right after discharge when treatment court services are no longer in place. Don't lose your graduates to relapse.

DIMS has the **Recovery Maintenance Check-in** (**RMC-i**) built-in to help graduates maintain their recovery and improve reporting and program analysis.

Our Recovery Management Module includes:

✓ Periodic check-ins

✓ Scripts so that any team member can conduct the interview (written in MI style using the OARS technique)

✓ Targeted support to areas that might undermine recovery

✓ Early detection of triggers and potential relapses

✓ Built-in rating scales for the stages of change

Pre-Trial & Misdemeanor Probation

Simple, Accurate & Effective Management of community-based supervision

Many courts have hundreds of participants in pre-trial at a time. Between drug tests, community service, and check-ins, it's a lot to keep track of. We set out to create a simplified system for pre-trial management that combined all of the pieces required to effectively manage participants all-in-one.
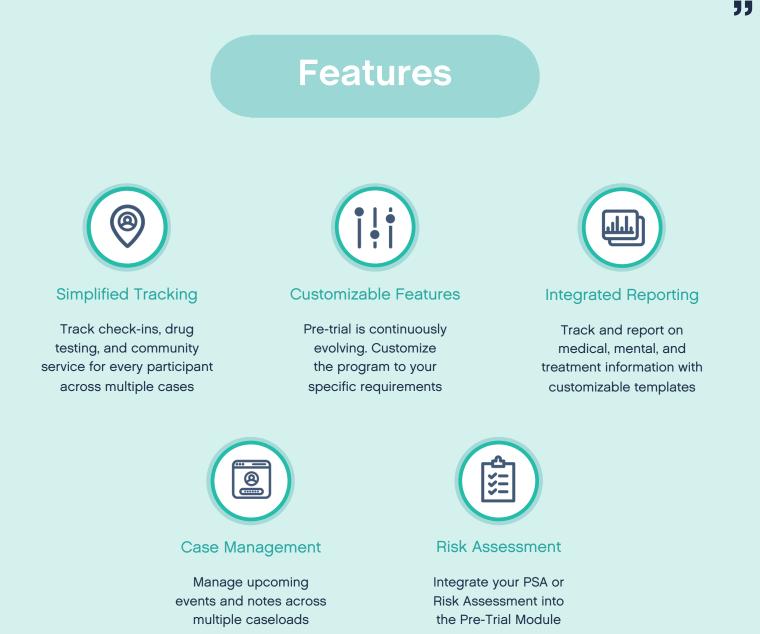
Pre-trial management is connected with case management, lab management, and accounting to provide a comprehensive, customizable platform that keeps your data organized and prevents duplicate entries of people and resources.

The Pre-trial program is constantly evolving. The DIMS platform is adaptable to meet your program's specific and changing needs.

"

Vivek and the DIMS team have been responsive to our needs and always take a team approach. They are quick to generate solutions rather than excuses and welcome our new ideas; They are partners in innovation. DIMS supports staff in their daily responsibilities through an intuitive workflow process and administration through system analytics and reporting so we can make meaningful use of the data.

— Rob Mitchell, **Sr. Statewide Program Manager,** *Problem Solving Courts, New Mexico*

"

Features

Simplified Tracking

Track check-ins, drug testing, and community service for every participant across multiple cases

Customizable Features

Pre-trial is continuously evolving. Customize the program to your specific requirements

Integrated Reporting

Track and report on medical, mental, and treatment information with customizable templates

Case Management

Manage upcoming events and notes across multiple caseloads

Risk Assessment

Integrate your PSA or Risk Assessment into the Pre-Trial Module

Lab Management System

Drug and **Alcohol testing** software for treatment and probation courts and labs

Our courts and labs were in need of a simplified, digital-forward lab management solution that integrated seamlessly with case management, so we built one.

have a large volume of donors to check-in? Use our facial recognition software for secure and fast check-in.

use an analyzer for drug testing? We integrate with all chemistry analyzers on the market today.

send your results and data to your referral agencies manually? DIMS allows your agencies to log in and view the donor test results.

Do you . .

have difficulty randomizing your calendar? Let DIMS manage your calendar with one-click randomization of colors and phases.

get up at 4 am every day to make the voicemail recording of colors and phases? Let our automated calling and voicemail feature automate the process.

We've **re-imagined** lab management: customizable, secure, and easy to use

Features

Calendar Management

Create multiple calendar types on the platform using colors and phases

Automated Messaging

Automated voicemail and call-in for clients

Customizable Rules

Set up rules when test results come back positive

Automated Check-in

Direct integration to automate printing and collect donor signatures at check-in

Digital Billing

Digital billing and invoicing for courts, vouchers, and state fund grants

"DIMS has done a great job creating and implementing our drug screening data and lab management systems. Their team has been quick to respond to any questions or changes we've asked for. They have done a great job taking our ideas and putting them into a working system.

— Jaci Urie, **Executive Director**, *Twin Falls County Treatment and Recovery Clinic*
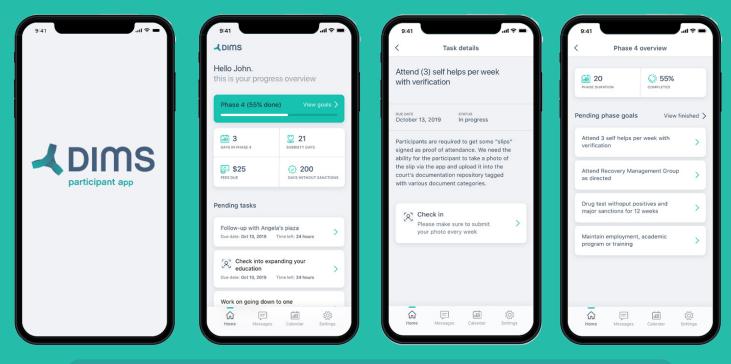
Participant App

Get organized and increase productivity with the leading drug court app, DIMS Participant App

Stay connected to your participants throughout the day with the click of a button. Send information, appointments, tasks, and affirmations right to a participant's phone. The Participant App is connected to the DIMS platform so that communication is seamless.

Features

✓ Stay connected to your participants throughout the day with the click of a button.

✓ Request check-ins to verify location.

✓ Send information, appointments, tasks, and affirmations right to a participant's phone.

✓ The Participant App is connected to the DIMS platform so that communication is seamless.

Having a **n on-the-go solution** for case management has been **critical during this pandemic**

Sending affirmations **reduces recidivism** by upto **40%**

Congratulations, Terry! You've moved on to Phase Three. I'm proud of you !

Remember to pay the outstanding $25 court fee.

Thanks for sending a photo, Janine! I hope your appointment went well.

"

The implementation of DIMS in our courts statewide has positioned us to take our courts to the next level of accountability and effectiveness. DIMS is more than a data collection system, it is a live way for teams to communicate and respond to client behaviors. Because information is shared throughout the week, team members arrive at staffing [meetings] fully prepared and on task to spend their time case-planning for the needs of the client versus client reports and updates.

— Noreen Plumage, **State Coordinator**, *State of South Dakota*

"

Coordinator App

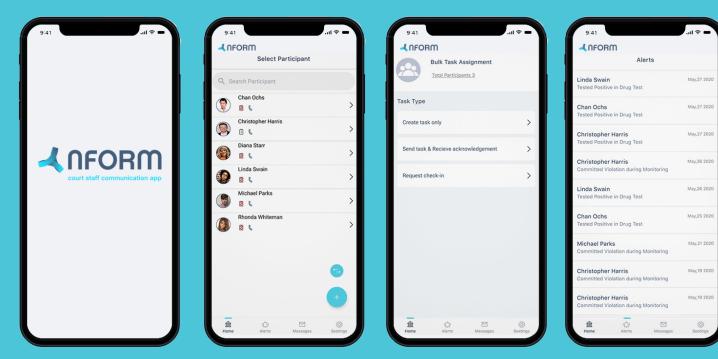## Introducing the new **Communication** App for **Coordinators**

Having an on-the-go solution for case management has been critical during this time. The Coordinator App serves as a mobile extension of the DIMS platform, to track tasks, communicate with Participants, and more, from anywhere, at any time.

Innovation is a core value of our product and the Coordinator App is an extension of our pursuit to constantly iterate and optimize our platform to create the best user experience possible.

Features

✓ Send affirmations to all participants   ✓ Send tasks to your participants   ✓ View live alerts

Available on iOS and Android

Take your task management and alert system mobile so that you can create tasks, send notifications, and message on the go.

Congratulations, Jerry! You're 180 days sober today. I am so proud of you!

Come to court at 2:45 instead of 3:45 pm.

How was your appointment? Reminder to upload a picture of your results.

" I am continually amazed at how user-friendly the program is to all users – clients, attorneys, and treatment team members. [They are] responsive, creative, and willing to modify and adjust the program—including creating new features and services—to meet every need of my program and various users.

— **Judge** Jessica Fehr , *13th Judicial District, Billings, Montana* "

Remote Breathalyzer App

An **all-in-one remote**-alcohol testing solution

A wireless **breath alcohol testing** solution directly **integrated** into the DIMS platform

DIMS provides a **locked cell phone** with a **SIM card,** a **breathalyzer device**, and the integrated software with case management and lab management to completely control and provide secure and randomized on-demand testing.

Features

✓ Breathalyzer testing **without internet dependency**

✓ A high resolution camera and **Automated Facial Recognition** ensures accuracy and authenticity

✓ Real-time verification

✓ No more manual photo or video reviews

✓ App push notification and text notification for randomized testing

✓ History of all results is transferred to the lab and case management systems automatically

✓ Can be used by probation staff for geo-fencing and location cannot be spoofed

Once your participant receives their device, they can go from unboxing to receiving test results **in less than 24 hours**—it's that simple. Results are delivered to you instantly along with photo verification.

REACT
remote alcohol testing

REACT

test your alcohol level in
3 simple steps

1 Connect
2 Test
3 Results

start

REACT

connect — test — results

keep blowing till
the breathalyzer clicks

REACT

connect — test — results

0.000%

test complete

Completely secure and easy to use on-the-go. Available on iOS and Android

99%
accuracy
in automated
facial recognition

We believe that this technology should be accessible to all justice professionals, and we would be happy to partner with you and your team.

Learn how DIMS can enhance your program.

Schedule a demo

www.dimsservices.com

Email or Call

vivek@datagainservices.com

203 514 1141